

Mobility in Burlington

What Are Burlington Seniors Saying?

1. Implement and evaluate a **Taxi Scrip Program**.
2. Reinstate the bus drop off point at **Mapleview Mall**.
3. Clear **sidewalks** and **bus shelters** of ice and snow.
4. Promote and implement a **bus route** orientation program for seniors who are unfamiliar with public transportation; either with regular and/or specialized transit.
5. Create a **free day pass for seniors**, to ride on Burlington Transit, one day a week. This has the potential to increase ridership overall on a daily basis. The Town of Oakville has implemented this model with success.
6. Increase the number of **Handi-Vans** to accommodate a greater number of individuals and improve flexibility with regards to booking and scheduling of rides. This greatly impacts the quality of life for individuals, and their participation in community life.
7. Investigate ways and means that enable individuals to **access public transportation**. For some, the bus stops are over a 2 kilometer walk from their homes. The Ministry of Transportation suggests 400 meters or less as reasonable. This is less than ½ kilometer.
8. Reduce **bus fares**, allowing transportation affordable for **ALL** people.
9. Define **public transportation** as a social good and invest appropriately to make it safe, affordable, accessible, convenient and innovative.



Seniors Share Their Experiences

“Just as a matter of observation, no matter how many stops one puts around Mapleview Mall, if you are a senior or a person with a stroller and a child, not to mention parcels, walking from Plains Road or Maple Avenue to get in or out of the mall is not manageable for many transit riders.” *Person 1*

“I cannot rely on Handi-van if I have to do something urgent. It is easier to call a cab; they are prompt and pick you up in a timely manner. We need the Taxi Scrip service.”
Person 2

“I had to go to the doctor for an urgent appointment but Handi-van could not accommodate me. It cost me \$50.00 to get there and back by taxi.” *Person 3*

“It becomes expensive because most of us live on a fixed income. We do alright but all the little extra things we can’t do and there should be consideration for free bus passes or a very small fee.” *Person 4*

“I drive because I would be worn out if I had to go on the bus. It is a long walk and all uphill.” *Person 5*



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